



## Village of Hesperia, Michigan

33 E. Michigan PO Box 366 Hesperia, MI 49421 (231) 854-6205

### Water Leak Information Sheet



#### How do I report a leak?

If you find a leak on the outside of your home or business, you should contact the Village of Hesperia as soon as possible. In most cases, the property owner is responsible for the supply pipe that serves their property, in the same way as they are for plumbing inside their house. If a leak occurs on this pipe, it is usually the owner's responsibility to have it repaired.

The Village of Hesperia is responsible for the water main (normally in the road outside the property), and usually for the section of supply pipe that runs from the main to the boundary of your property. This may run to a stop tap under the road or pavement. If you see a leak on the water main you can help by contacting the Hesperia Village Office and letting them know about the leak.

#### Reporting a leak outside your home or business

Whenever you call to report a water leak, you will be asked the following questions:

- Your name, telephone number, and account number (if available).
- Address or location of the leak.
- Is the water gushing or is it a slow leak?
- Is the leak on the side of the meter facing your property?
- Have you or your neighbors previously reported the leak?

#### Signs of a water leak

- Blowing or hissing sound
- Water flowing up from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Green vegetation in an otherwise dead area
- Continuous dampness on cement or asphalt

#### How to check for leaks inside your home or business

A simple procedure can be used to detect leaks that may exist anywhere in your home or business.

- Turn off all water inside and outside, making sure that no one uses water during the test period.
- Read your meter. Mark where the sweep hand is located on your meter.
- Wait 15 to 20 minutes and see if the hand has moved.
- If the hand has moved you have a water leak.



Your water meter gauge should look similar to the one shown at the left. Lift the hinged meter lid if the face of the gauge is not showing. Find the 6 digits on the meter which together look like a car odometer. The digits are read left to right. Please disregard the two black numbers because they measure in units less than 100 cubic feet (you are billed for every 100 cubic feet of water used - 100 cubic feet is equal to 748 gallons). , there is a leak somewhere.

If you have any questions about your water service, please call: Hesperia Village Hall at (231) 854-6205 during regular business hours.